UI Page -1

IBM Logo Production Enhancement Request

Heading Request from Client

Requester Name / E-mail String 30 Characters

Summary\* Free Text

Business View String 25 Characters

Division(s) this is for (if applicable) 80 Characters String

Case # (assigned by IBM) Integer 15 Characters

Requested Completion Date Date (MM/DD/YYYY)

Type of Request

Check Boxes for the following with option to select more than one

New Map  Data Flow/Communications

Archive data retrieval  New Trading Partner (TP)

Other (reporting, etc., describe below)

New Doc/version for existing TP

Detailed description of request\* Free Text

Outbound files Preference

Check Box to select one of the two options

Batched  Non-Batched

Text to Mention the format / pattern if any

Ex: ShipmentStatus\_HDSUPPLYMG\_%Datetime%.xml

Inbound Filename Requirements Text to Mention the format / pattern if any

UI Page -2

IBM Logo Production Enhancement Request

Heading Map Change Details

Map Name to Change String of 50 characters

Ensure that you have included A test file from TP (Inbound Map)

A test file from client (If outbound map)

Details on any codelist or table updates (ship-to locations, DEA #s, etc)

***There must be Browse option to select and attached multiple files and they all must be visible***

Heading New Map Details

Transaction standard, type and direction (ex: X12 850 v.4010) String of 50 characters

Application layout Option to select one of the check boxes

Use existing app layout (specify below)

Use new app layout (included with request)

Existing app layout to use\* String of 50 characters – Would be mandatory if Use existing app layout is checked above

Existing Maps to use (if applicable) Free Text

Ensure that you have also included

A test file from TP (if inbound map)

A test file from client (if outbound map)

Specifications/guidelines from TP (if applicable)

Details on any code list or table entries needed (ship-to, DEA #, etc)

***There must be Browse option to select and attached multiple files and they all must be visible***

UI Page -3

IBM Logo Production Enhancement Request

Heading TP Details

TP Company Name String of 50 characters

TP Address City, State, Zip String of 80 characters

TP Contact Name String of 50 characters

TP Contact Phone String of 50 characters

TP Contact E-mail String of 50 characters

Supplier # (If applicable) String of 50 characters

TP Lookup (application parent, SAP, etc) Freetext

TP Test Sender / Receiver Ids ((include qualifiers, ISA and GS, UNB, UNH, etc)) Freetext

TP Prod Sender/Receiver IDs (include qualifiers, ISA and GS, UNB, UNH, etc) Freetext

Client Test Sender/Receiver IDs (include qualifiers, ISA and GS, UNB, UNH, etc) Freetext

Client Prod Sender/Receiver IDs (include qualifiers, ISA and GS, UNB, UNH, etc) Freetext

Communications Method (If existing communication, please include process id) Freetext

***Which direction, standard, documents and versions will be traded*** Freetext

When will testing start? When will TP go-live? Freetext

UI Page -4

IBM Logo Production Enhancement Request

Heading Data Flow Communication Details

Type of Request Option to select one of the check boxes

New data flow (Connect:Direct routing, new path, etc)

Changes to existing data flow

New communications flow (VAN or AS2 protocol, for TP or client use)

Changes to type of communications (HTTPS, FTP, etc)

Details of data flow request Freetext

UI Page -5

IBM Logo Production Enhancement Request

Heading Archive Data Retrieval Details

Trading Partner identifier (provide the ISA, UNB, etc, ID for the trading partner) Freetext

Date of the data requested Date (MM/DD/YYYY)

Identifying information about the data (such as PO #, Invoice #, ISA control #, etc) Freetext

Media Options Option to select one

DVD (max 10 discs) - $20 per DVD

External USB 500 GB Hard Drive - $350 each drive

Delivery location (include Attn: as well as physical address to mail to) Freetext

UI Page -6

IBM Logo Production Enhancement Request

Heading Additional Information or Other type of work request

Notes Freetext

Volume estimates Freetext

UI Page -7

IBM Logo Production Enhancement Request

Heading Deliverables / Estimates from IBM

Completed by / Date Freetext

Characteristics of Project Deliverables (e.g. Tech, Functional etc) Assumptions & Risks Freetext

Total Estimate (cost/timeframe) Freetext

Notes Freetext

UI Page -8

IBM Logo Production Enhancement Request

Heading Sign Off

Customer Approver (typed) String 80 Characters

Customer Signature E-signature

IBM Approver (typed) String 80 Characters

IBM Signature E-Signature